Human Resources Department

Date: 15-12-2024

CURRICULUM VITAE



Personal information

Faculty Member Name: Mahmoud Hussein Abu Joma

Academic Rank: Associate Professor

College: Business Faculty

Department: Business Management

Nationality: Jordanian Address: Amman Jordan Phone No: 0790000985 E-mail: Abujoma@aau.edu.jo

ACADEMIC QUALIFICATIONS

Degrees with fields, institution, and date

- B.S. in program, university, year. B.Sc. in Law, Mut'ah University, 1983.
- M.Sc. in program, university, year. Security & Strategic Studies, Mut'ah University, 2005.
- M.Sc. in program, Business Administration, Al-Balga Applied University. 2011.

Project / theses title: The impact of applying the accreditation standards of the Jordanian Higher Education Institutions in improving the quality of education in Jordanian universities.

• Ph.D. in program, university, year. Business Administration, Al-Jinan University, Lebanon 2014. Dissertation title: Dissertation "The relationship between the critical success factors and

organizational excellence analysis ", passed with distinction.

ACADEMIC EXPERIENCE

- Duration: Eight years
- University: Middle East University for 3 years, Amman Arab University for 5 years.
- Academic Rank: Associate Professor
- Date the rank was granted: 20-07-2022
- The body granting the rank: Amman Arab University.
- College: Business Faculty
- Country: Jordan.

NON-ACADEMIC EXPERIENCE

- Duration: One Year, Assistant to the University President for Administrative Affairs.
- Institution: Middle East University.



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Ref.: Planning and Quality Assurance Department, Decision No.: 12, Date: 09/12/2024



Human Resources Department

- Department:
- Country: Jordan.

CERTIFICATIONS OR PROFESSIONAL REGISTRATIONS

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CURRENT MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

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HONORS AND AWARDS

- The medal for -Order of Merit, third class.
- The medal for United Nations Medal.
- The medal for Independence Medal, third class.
- The medal for Al-Kawkab Medal, third class.
- The medal for Al Nahda Medal, Second Class.
- The badge for Training competency badge, leadership competency badge, and administrative and technical competency badge.

SERVICE ACTIVITIES

- Member of the National Youth Dialogue Committee (emanating from the Jordanian Senate).
- Member of the Committee for the Development of Scientific Research in the Social and Human Sciences (emanating from the Jordanian Senate).

THE MOST IMPORTANT PUBLICATIONS IN LAST FIVE YEARS

- International Review of Management and Business Research: Investigating the
 Measurement Scale of Blue Ocean Strategy: A Structural Equation Modeling 2019
- Pal Arch's Journal of Archaeology of Egypt_ Egyptology
 The role of critical success factors in achieving organizational excellence.

 An Empirical Study on Cellular Communications Companies Operating in Jordan.2020
 - 3. Arabic Journal for Management.

The Moderating Role of Environmental Factors in the Relationship between Dynamic. Capabilities and Competitive Intelligence: A Field Study in Jordanian Pharmaceutical Firms listed on the Amman Stock Exchange. 2021

4. International journal of Academic Research in Business and Social Sciences. 2021





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Impact of Organizational Justice on Job Satisfaction in the Jordanian Pharmaceutical Companies Listed on the Amman Stock Exchange.

- 5. Academy of Entrepreneurship Journal. 2021
 DIGITAL TRANSFORMATION IMPLEMENTATION IN THE MANUFACTURING ENTERPRISES.
- 6. Academy of Entrepreneurship Journal 2022
 The effect of information technology in the development of business environment in Jordanian Commercial Banks.
- 7. Uncertain Supply Chain Management, An international journal. 2023. Digital supply chain adoption: An empirical result from food industry.
- 8. Problems and Perspectives in Management. 2023
 Relationships between human resource management practices, employee satisfaction, service quality, and employee service behavior in the hotel industry.
- 9. Journal of Logistics, Informatics and Service Science. 2024

 The Effect of Job Enrichment on Organizational. Citizenship Behaviors in Jordanian Industrial Companies.
- 10. International Review of Management and Marketing. 2024
 The Impact of Strategic Agility on the Effectiveness of Decision-Making Process at Jordanian Commercial Banks.

INSTITUTIONAL PROFESSIONAL DEVELOPMENT ACTIVITIES IN THE LAST FIVE YEARS

- Chairman of the Graduation Projects Committee for College of Business students.
- Chairman of the Student Conviction Committee.
- Member of the committee for developing study plans and programs at the college and department levels, and other relevant committees.

RESEARCH LINK (Scopus and Google Scholar)

- https://scholar.google.com/citations?view op=list works&hl=ar&user=LLhGvHoAAAAJ
- https://www.scopus.com/authid/detail.uri?authorld=58169275200

LANGUAGES



• QA Original

Human Resources Department

- Arabic
- English



