

Date: 11-12-2024



CURRICULUM VITAE

PERSONAL INFORMATION

Faculty Member Name: Dr. Amro Mohammed Alzghoul

Academic Rank: Assistant Professor

Faculty: Business

Department: Business Administration

Nationality: Jordanian

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ACADEMIC QUALIFICATIONS

Degrees with fields, institution, and date

- B.S. in Computer Information Systems Program, Mutah University, 2008.
- M.Sc. in Business Development Program, Linnaeus University, 2013

Project / theses title: Evaluation of Knowledge Management Practices in University Libraries:
Comparative Case Studies Between Developing and Developed Countries

- Ph.D. in program, university, year.

Dissertation title: A Multi-Level Examination of the Interplay between Knowledge Management,
Authentic Leadership, Workplace Climate, Creativity and Performance

ACADEMIC EXPERIENCE

- Duration: Four years
- University: Amman Arab University
- Academic Rank: Assistant Professor
- Date the Rank Was Granted: July 2020
- The Body Granting the Rank: Amman Arab University
- College: Business
- Country: Jordan

NON-ACADEMIC EXPERIENCE

- Duration: Three years
- Institution: Rancho Project / Gulf Training and Education Company

- Department: Main Administration
- Country: Saudi Arabia

CERTIFICATIONS OR PROFESSIONAL REGISTRATIONS

- Associate Certified Coach (ACC) / International Coaching Federation (ICF)
- License to Practice Academic Work / Jordanian Higher Education

CURRENT MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS

- International Coaching Federation (ICF)

HONORS AND AWARDS

- Best Researcher Award in Humanities Colleges at Amman Arab University for the Academic Year 2020-2021.

SERVICE ACTIVITIES

- Workshops and Training Courses for the Local Community
- Courses for the Local Community

THE MOST IMPORTANT PUBLICATIONS IN LAST FIVE YEARS

1. **Alzghoul, A., Khaddam, A. A., & Al-Kasasbeh, O. (2024).** The Interplay among HR Sustainability Initiatives, Intention to use of Energy Resources, Environmental Consciousness, and Environmental Performance. *International Journal of Energy Economics and Policy*, 14(4), 624-630. **(Scopus, Impact Factor 2.956)**
2. **Alzghoul, A., Aboalghanam, K. M., & Al-Kasasbeh, O. (2024).** Nexus among green marketing practice, leadership commitment, environmental consciousness, and environmental performance in Jordanian pharmaceutical sector. *Cogent Business & Management*, 11(1), 2292308. **(ESCI, Scopus, Impact Factor 3.00)**
3. Aboalghanam, K., **Alzghoul, A.** & Alhanatleh, H. (2024). An analysis of service quality and complaint handling in the Jordanian healthcare sector: Implications for TQM and customer retention. *Innovative Marketing* , 20(1), 51-65. **(ESCI, Scopus, Impact Factor 0.242)**
4. **Alzghoul, A., Khaddam, A. A., Alshaar, Q., & Irtaimh, H. J. (2023).** Impact of knowledge-oriented leadership on innovative behavior, and employee satisfaction: The mediating role of knowledge-centered culture for sustainable workplace. *Business Strategy & Development*. **(ESCI, Scopus, Impact Factor 2.818)**.
5. Abousweilem, F., **Alzghoul, A., Khaddam, A. A., & Khaddam, L. A. (2023).** Revealing the effects of business intelligence tools on technostress and withdrawal behavior: The context of a developing country. *Information Development*, 02666669231207592. **(SSCI, IF: 2.049, Q1)**
6. Alshaar, Q., Khaddam, A. A., Irtaimh, H. J., & **Alzghoul, A. (2023).** High-Performance Work Systems and Intrapreneurial Behavior: The Mediating Role of Knowledge Centered Culture. *Organizacija*, 56(3), 206-220. **(ESCI, Scopus, Impact Factor 1.9)**.

7. **Alzghoul, A.,** Bakir, S., & Alsheikh, G. (2023). The interplay among human resource information systems, organizational citizenship behavior, and organizational success in Jordanian banks. *Problems and Perspectives in Management*, 21(1), 493-503. doi:[10.21511/ppm.21\(1\).2023.42](https://doi.org/10.21511/ppm.21(1).2023.42). (**Scopus, Impact Factor 0.242**)
8. Alsheikh, G., Bakir, S., & **Alzghoul, A.** (2023). The impact of TQM on organizational learning: The moderating role of strategic thinking at Jordanian SMEs. *Uncertain Supply Chain Management*, 11(2), 473-480. (**Scopus, Impact Factor 2.15**)
9. **Alzghoul, A.,** Algraibeh, K. M., Khawaldeh, K., Khaddam, A. A., & Al-Kasasbeh, O. (2023). Nexus of Strategic Thinking, Knowledge-Oriented Leadership, and Employee Creativity in Higher Education Institutes. *International Journal of Professional Business Review*, 8(4), e01107-e01107 (**Scopus, Impact Factor 0.18**).
10. Khaddam, A. A., **Alzghoul, A.,** Khawaldeh, K., & Al-Kasasbeh, O. (2023). How Spiritual Leadership Influences Creative Behaviors: the Mediating Role of Workplace Climate. *International Journal of Professional Business Review*, 8(2), e01106-e01106. (**Scopus, Impact Factor 0.18**)
11. Alshaar, Q., Khaddam, A., Irtaimah, H. & **Alzghoul, A.** (2023). High-Performance Work Systems and Intrapreneurial Behavior: The Mediating Role of Knowledge Centered Culture. *Organizacija*, 56(3) 206-220. <https://doi.org/10.2478/orga-2023-0014> (**Scopus, Impact Factor 2.24**)
12. Alkasasbeh, O. M., Allassuli, A., & **Alzghoul, A.** (2023). Energy Consumption, Economic Growth and CO2 Emissions in Middle East. *International Journal of Energy Economics and Policy*, 13(1), 322-327. (**Scopus, Impact Factor 2.956**)
13. Al-Kasasbeh, O., **Alzghoul, A.,** & Alhanatleh, H. (2022). Empirical analysis of air pollution impacts on Jordan economy. *International Journal of Energy Economics and Policy*, 12(4), 512-516. (**Scopus, Impact Factor 2.956**)
14. **Alzghoul, A.,** Khaddam, A. A., Abusweilem, F., Irtaimah, H. J., & Alshaar, Q. (2022). How business intelligence capability impacts decision-making speed, comprehensiveness, and firm performance. *Information Development*. <https://doi.org/10.1177/02666669221108438>. (**SSCI, IF: 2.049, Q1**)
15. Alami, R., Elrehail, H., & **Alzghoul, A.** (2022, October). Reducing cognitive dissonance in health care: Design of a new Positive psychology intervention tool to regulate professional stress among nurses. In *2022 International Conference on Cyber Resilience (ICCR)* (pp. 1-8). **IEEE**.
16. Khaddam, A. A., **Alzghoul, A.,** Abusweilem, M. A., & Abusweilem, F. (2021). Business intelligence and firm performance: a moderated-mediated model. *The Service Industries Journal*, 1-17. <https://doi.org/10.1080/02642069.2021.1969367> (**SSCI, IF: 8.63, Q1**)
17. Alsmairat, M., AboAlsamh, H., & **Alzghoul, A.** (2021). The Interplay among Organizational Sourcing, HRM Proficiency: A Mediated-Moderated Model. *Academy of Strategic Management Journal*, 20(6). (**Scopus, Impact Factor 1.032**)
18. Mert, İ. S., Sen, C., & **Alzghoul, A.** (2021). Organizational justice, life satisfaction, and happiness: the mediating role of workplace social courage. *Kybernetes*. <https://doi.org/10.1108/K-02-2021-0116> (**SSCI, IF: 1.754, Q1**)

19. Elrehail, H., Rehman, S. U., Chaudhry, N. I., & **Alzghoul, A.** (2021). Nexus among cyberloafing behavior, job demands and job resources: A mediated-moderated model. *Education and Information Technologies*, 1-19. <https://doi.org/10.1007/s10639-021-10496-1> (SSCI, IF: 2.01, Q1)
20. Elrehail, H., Harazneh, I., Abuhjeeleh, M., **Alzghoul, A.**, Alnajdawi, S., & Ibrahim, H. M. H. (2020). Employee satisfaction, human resource management practices and competitive advantage. *European Journal of Management and Business Economics*. <https://doi.org/10.1108/EJMBE-01-2019-0001> (ESCI, Scopus, Cite Score = 1.57).

INSTITUTIONAL PROFESSIONAL DEVELOPMENT ACTIVITIES IN THE LAST FIVE YEARS

- Developmental Courses for Faculty Members at Amman Arab University
- Certified Practitioner of Global Leadership Assessment (GLA360)

RESEARCH LINK (Scopus and Google Scholar)

- <https://www.scopus.com/authid/detail.uri?authorId=57196007465>
- <https://scholar.google.com/citations?user=Bgg2aXsAAAAJ&hl=en>

LANGUAGES

- Arabic Language
- English Language