Curriculum vitae

1. **Name: Haitham Mahmoud Alali**
2. **Rank: Assistant Professor, Management Information Systems**
3. **Degrees with fields, institution, and date**

   Doctoral Degree (PhD) in Management Information Systems/Health Information System, Universiti Kebangsaan Malaysia (UKM) Jan 2014.

   Master Degree (M.Sc.) in Management Information System, Arab Academy for Banking and Financial Sciences, Faculty of Information Systems and Technology, 2007.

   Bachelor Degree (BSc) in Health Administration, Red Sea University / Economic and Administration Sciences Faculty, 2003.

   Diploma Degree in Nursing, Rufidah College/ Ministry of Health- Jordan, 1999.

4. **Academic Experience:**

   Assistant Professor of Management Information Systems at Amman Arab University.

   Lecturer at Information System Department, Information Technology Faculty, Misurata University, Libya since first semester 2014/2015 academic year

   Lecturer at Business Department, Princes Sumayah University (PSUT) Amman Jordan since summer 2014.

   Research Assistant (RA), Universiti Kebangsaan Malaysia (UKM), Malaysia (12/2009-12/2013).

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5. **Non-Academic Experience:**

   Chief Knowledge Officer (CKO) at Al Balqa' Health Directorate for seven years

   Instructor for courses and training workshops for medical personnel and managerial personnel. I lecture various topics including (Information Systems, Knowledge Management, Human Resource Management, and Healthcare Quality Management).

   Member of the National Accreditation Committee for Primary and Comprehensive Healthcare Centers of Balqa Governorate/ Balqa Health Directorate.

   Quality Coordinator and Chairman of Correspondence Department at Al Balqa Health Directorate (7/2009- 12/2009).

   Relationship Manager at Al-Hussein Hospital / Al-Salt Jordan (4/2009 -7/2009).

   Shift in charge at different governmental and private hospitals (7/2000- 4/2009)

   Member of the scientific committee for “Al Balqa Nursing Conference” 1999

   Member and coordinator knowledge management committee at Al Balqa Health Directorate.

6. **Certifications or Professional Registrations:**

   Certified trainer of trainers (TOT) for healthcare trainers, which is conducted by International Relief & Development (IRD’s)

   SPSS basic and advance

Structural Equation Modeling (SEM) AMOS
Structural Equation Modeling (SEM) Smart-PLS,
NVIVO
Leximancer using LexiPortal Version 2 and 4
Primary Healthcare Certified.
ASP.NET 2015 Certified from Pearson

7. **Current Membership in Professional Organizations:**
   None

8. **Honors and Awards** Scholarship: University Research Scholarship award "Zamalah Universiti Kebangsaan Malaysia; Zamalah Universiti Penyelidikan from National University of Malaysia, Malaysia, (Jan 2011-Dec 2012)

9. **Service Activities:**
   None

10. **The most important publications in last five years:**

Journal Articles

[1] Alali, H. and Juhana, S. (2016). Virtual Health Communities of Practice Success Factors: Towards Taxonomy and a Framework. (Accepted) International Journal of Web Based Communities. (Indexed by Elsevier, ACM, and SCOPUS)

[2] Alali, H.; M. Alweshah and Wishah R. (2014). "Hospital Information Systems Success: Towards an Evaluation Framework." Australian Journal of Basic and Applied Sciences. 8(9), Pp: 45-51 (Indexed by SCOPUS and ISI).

[3] Alali, H. and Juhana, S. (2013). Virtual Communities of Practice: The role of content quality and technical features to increase Health Care Professionals' Satisfaction. Journal of Theoretical and Applied Information Technology 54(269-275): (Indexed by SCOPUS)

[4] Alali, H. and Juhana, S. (2013). Virtual Communities of Practice Success in Healthcare Sector. Applied Mechanics and Materials 411(950-953). (Indexed by EI Compendex and SCOPUS)

[5] Alali, H. and Juhana, S. (2013). Virtual Communities of Practice Success Model to Support Knowledge Sharing Behaviour in Healthcare Sector. Procedia Technology 485-489. (Indexed by Elsevier)

[6] Alali, H. and Juhana, S. (2013). Virtual Communities of Practice Success in Healthcare Sector: A Comparative Review. (Accepted) Research Journal of Applied Sciences, Engineering and Technology (Indexed by ISI and SCOPUS).

Conference Proceedings

[1] Salem Jebriel, Haitham Alali and Mustafa Ali Abuzaraida, (2015), Investigating the Usability of using doodles scan system (DSS) in Libya, 10th IEEE International Conference on Service Operations and Logistics, and Informatics (IEEE SOLI 2015), November 15-17th, 2015, Tunisia. (IEEE)

[2] Alali, H. and Juhana, S. (2013). Virtual Communities of Practice Success in Healthcare Sector. International Conference on Information Technology and Management Innovation (ICITMI2013). Zhuhai,China 23-24 July (2013) (Indexed by EI Compendex and Thomson ISTP)

[3] Alali, H. and Juhana, S. (2013. Virtual Communities of Practice Success Model to Support Knowledge Sharing Behaviour in Healthcare Sector. The 4th International Conference on Electrical Engineering and Informatics (ICEEI 2013).163 – 171., Bangi, Malaysia. 24 -25 June 2013

[4] Alali, H. and Juhana, S. (2010). Theoretical and Empirical Investigation of "Virtual Communities of Practice" Success in Health Care Services at Rural Areas. National Conference On Rural ICT Development (RICTD 2010). Kedah, Malaysia. 23rd - 25th November 2010.

[5] Alali, H. and Juhana, S. (2011). Conceptual Model of "Virtual Communities of Practice" Success in Health Care: A Literature Review. The Research Center for Software Technology and Management Postgraduate Seminar (SOFTAM'2011), 15th December 2011. hlm. 1-10. Bangi, Malaysia

[6] Alali, H. and Juhana, S. (2011). Information system success and acceptance theories: Towards developing a "virtual communities of practice" success model. International Conference on Semantic Technology and Information Retrieval (STAIR' 2011) Putrajaya, Kuala Lumpur, Malaysia. 28th to 29th June 2011.(Indexed by IEEE).

Book Chapter

[1] Alali, H. Juhana, S. Zwayda, Y. and Alsewi, S. (2016). Knowledge Sharing Success Model of Virtual Communities of Practice in Healthcare Sector. Dlm. In Lee. (pnyt.). Encyclopedia of E-Commerce Development, Implementation, and Management, hlm: IGI Global.

[2] Alali, H., & Salim, J. (2014). Success Dimensions of the Online Healthcare Communities of Practice: Towards an Evaluation Framework. Social Media and Mobile Technologies for Healthcare, 16.IGI Global.

11. Institutional Professional Development Activities in the last five years.

None